

#50- 580 St. Albert Road  
St. Albert, AB, T8N 6M9  
Phone: (780) 459-6896  
[www.paradisepetcentre.com](http://www.paradisepetcentre.com)



**SALES CONTRACT#:** \_\_\_\_\_

(Small Animals/Birds)

**PET INFORMATION RECORD**

SPECIES: \_\_\_\_\_ APPROXIMATE AGE: \_\_\_\_\_ GENDER: \_\_\_\_\_

**LIMITED WARRANTIES FOR YOUR PET & TERMS AND CONDITIONS OF SALE**

Paradise Pet Centre Ltd. extends the following limited warranties only to the Buyer's name below or his/her immediate family. This pet is a living creature and, as such, needs care and love as well as Veterinary attention for disorders that may occur during its lifetime. During your pet's stay at Paradise Pet Centre Ltd, (from here on referred to as PPCL) we have maintained it, cared for it and provided it with all necessary Veterinary care at our company's expense. PPCL would never knowingly sell a sick animal/bird and Buyer agrees that Seller could not have been aware of any illness or defect at the time of sale. Once you take your new pet home, this responsibility belongs to you. You must provide it with the proper care and lots of love and you must realize that any Veterinary attention it may require is **YOUR** expense.

If your pet, in the opinion of PPCL, has any physical problems which present a health risk, PPCL will provide you with a replacement pet of equal value. To make a claim for a replacement pet, bring your pet back to PPCL within 5 days from the time of purchase accompanied by the sales order and receipt.

**Paradise Pet Center Ltd. will not offer an exchange or replacement pet for any reason other than the above.**

This limited warranty covers your pet only. PPCL is not responsible for any associated charges, such as veterinary fees. All of the limited warranties offered by PPCL are subject to the terms and conditions outlined below.

Buyer (or original owner, if gift): \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ Province \_\_\_\_\_ Postal Code \_\_\_\_\_

Telephone (home) \_\_\_\_\_ (cell) \_\_\_\_\_ (business) \_\_\_\_\_

**This written agreement is the entire agreement between me, the BUYER, and PPCL, the SELLER of the pet purchased today. I will not rely upon any oral statements, particularly about cash refunds or payment of veterinary fees contrary to this written agreement. I have read these limited warranties of this contract, including the general terms and conditions, all of which I understand and accept:**

**BUYER'S SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

**SELLER'S SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

## **LIMITED FIVE DAY WARRANTY ON HEALTH**

PPCL would never knowingly sell a sick animal and Buyer agrees that Seller could not have been aware of any illness or defect at the time of sale. If your pet, in the opinion of PPCL, has any physical problems which present a health risk, PPCL will provide you with a replacement pet of equal value provided that:

- the pet be returned to PPCL within 5 days at the expense of the buyer
- the pet is accompanied by the original sales order invoice and receipt.

If a pet is found to have a health problem and purchaser opts to treat this pet instead of exchanging it for another animal/bird or returning it for a refund then this contract is null and void.

**Paradise Pet Centre Ltd. will not offer an exchange or replacement pet for any reason other than the above. There will be no exchanges or refunds due to: allergies or allergic reactions to your new pet by owner or family members, any injury induced after the sale (including broken bones), a dislike for the pet, or any problems with a landlord.**

## **GENERAL TERMS & CONDITIONS**

The following terms and conditions apply to these limited warranties:

- If you qualify for a replacement, you can choose a new animal/bird with a retail price equal to that of your original pet. You can take up to 60 days to make your decision.
- If you choose a replacement which has a retail price greater than the original pet, you will be responsible to pay the difference.
- If PPCL is not able, within 60 days, to offer you a replacement pet of similar species, same sex and retail price as your original pet, you then you will be entitled to a full cash refund of your pet's original purchase price. Note: this is the *only* circumstance in which you may claim a cash refund under these limited warranties; otherwise, there are no refunds or exchanges on livestock.
- You qualify for a replacement pet only for the reasons and in the manner stated herein.
- The limited warranties apply to the animal/bird only and not to merchandise.
- If a pet is found to have a health problem at its initial veterinarian visit and Buyer opts to treat it **WITHOUT PRIOR APPROVAL** of PPCL, under no circumstances will Seller be liable for any outcome or costs associated with veterinary treatment carried out by you. PPCL will assume responsibility **ONLY** for cost of treatment through a Veterinarian of **OUR CHOICE**.
- If you wish to make a claim, bring this warranty with you. If you don't have this warranty, you are still entitled to all the rights under it. However, you must have proof of purchase that shows YOU purchased your pet from PPCL; therefore, you (the purchaser) **MUST** have your original receipts.

## **Size & Physical Appearance of Your Pet**

Our trained staff will offer you an opinion as to the size and physical appearance of your pet as it matures. Since your pet is from mostly unknown ancestry, **our opinion can be considered only as such and we are unable to guarantee size or appearance at maturity.**