

#50- 580 St. Albert Road
St. Albert, AB, T8N 6M9
Phone: (780) 459-6896



SALES CONTRACT#: _____

PET INFORMATION RECORDS

TYPE: _____ COLOR: _____

DATE OF BIRTH: _____ GENDER: _____ PET I.D # _____

SPECIAL CARE AND FEEDING INSTRUCTIONS (Pet MUST be accompanied by same food PPCL has provided for it)

HEALTH RECORDS PRIOR TO ARRIVAL AT PARADISE PET CENTRE LTD. GIVEN TO BUYER: _____ YES

LIMITED WARRANTIES FOR YOUR PET & TERMS AND CONDITIONS OF SALE

Paradise Pet Centre Ltd. extends the following limited warranties only to the Buyer's name below or his/her immediate family. This pet is a living creature and, as such, needs care and love as well as Veterinary attention for disorders that may occur during its lifetime. In signing this guarantee, the buyer recognizes their responsibility to maintain the health and well-being of this bird for the duration of their life. During your pet's stay at Paradise Pet Centre Ltd, (from here on referred to as PPCL) we have maintained it, cared for it and provided it with all necessary Veterinary care at our company's expense.

To guard against any setbacks regarding your pet's health, the food that your pet is currently being fed must be purchased to ensure a smooth transition into its new home. PPCL would never knowingly sell a sick bird and Buyer agrees that Seller could not have been aware of any illness or defect at the time of sale. Once you take your new pet home, this responsibility belongs to you. You must provide it with the proper care and lots of love and you must realize that any Veterinary attention it may require is **YOUR** expense.

This limited warranty covers your pet only. PPCL is not responsible for any associated charges, such as veterinary fees. All of the limited warranties offered by Paradise Pet Centre Ltd. are subjected to the terms and conditions outlined below. **To qualify for these limited warranties, you must have your pet examined by a licensed veterinarian, at your expense, within five business days of purchase.**

Buyer (or original owner, if gift): _____

Address _____

City _____ Province _____ Postal Code _____

Telephone (home) _____ (cell) _____ (business) _____

This written agreement is the entire agreement between me, the BUYER, and PPCL, the SELLER of the pet purchased today. I will not rely upon any oral statements, particularly about cash refunds or payment of veterinary fees contrary to this written agreement. I have read these limited warranties of this contract, including the general terms and conditions, all of which I understand and accept:

BUYER'S SIGNATURE: _____ DATE: _____

SELLER'S SIGNATURE: _____ DATE: _____

LIMITED FIVE DAY WARRANTY ON HEALTH

If your pet, in the opinion of your Veterinarian, has any physical problems which makes it a poor health risk, PPCL will provide you with a health replacement pet of equal value provided that:

- the pet be returned to PPCL within 24 hours at the expense of the buyer
- the pet is accompanied by a written statement from the Veterinarian clearly stating the defect or illness (including a description of symptoms supporting this opinion)
- the statement includes the name, address and phone number of the Veterinarian
- the statement includes the date within the five day warranty period on which the pet was seen.

The opinion of a second Veterinarian, of OUR CHOICE, must agree that the pet is a poor health risk to qualify you for this limited warranty. If a pet is found to have a health problem at its initial veterinarian visit and purchaser opts to treat this pet instead of exchanging it for another bird or returning it for a refund then this contract is null and void.

Paradise Pet Centre Ltd. will not offer an exchange or replacement pet for any reason other than the above. There will be no exchanges or refunds due to: allergies or allergic reactions to your new pet by owner or family members, any injury induced after the sale (including broken bones), a dislike for the pet, or any problems with a landlord.

COMMON DISORDERS

If, within the five day period, your pet has been examined by a licensed Veterinarian of your choice, and it is determined that it has one or more of the common disorders that can sometimes occur with a bird and does not constitute a poor health risk, PPCL will assume responsibility only for cost of treatment through a veterinarian of OUR CHOICE. PPCL will not, under any condition, pay any associated charges or other vet bills. Common Disorders that **DO NOT** constitute your bird to be in poor health, such as unusual droppings, ruffled feathers or reduced appetite.

GENERAL TERMS & CONDITIONS

The following terms and conditions apply to these limited warranties:

- If you qualify for a replacement, you can choose a new bird with retail price equal to that of your original pet. You can take up to 60 days to make your decision.
- If you choose a replacement which has a retail price greater than the original pet, you will, of course, pay the difference.
- If Paradise Pet Centre Ltd. is not able, within 60 days, to offer you a replacement pet of similar breed, same sex and retail price as your original pet, you will be entitled to a full cash refund of your pet's original purchase price. Note: this is the *only* circumstance in which you may claim a cash refund under these limited warranties; otherwise, there are no refunds or exchanges on livestock.
- You qualify for a replacement pet only for the reasons and in the manner stated herein.
- The limited warranties apply to the bird only and not to merchandise.
- If a Pet is found to have a health problem at its initial veterinarian visit and Buyer opts to treat it **WITHOUT PRIOR APPROVAL** of PPCL, under no circumstances will Seller be liable for any outcome or costs associated with veterinary treatment carried out by you. PPCL will assume responsibility **ONLY** for cost of treatment through a Veterinarian of OUR CHOICE.
- If you wish to make a claim, bring this warranty with you. If you don't have this warranty, you are still entitled to all the rights under it. However, you must have proof of purchase that shows YOU purchased your pet from Paradise Pet Centre Ltd. You, and your Veterinarian, may rely on this information.